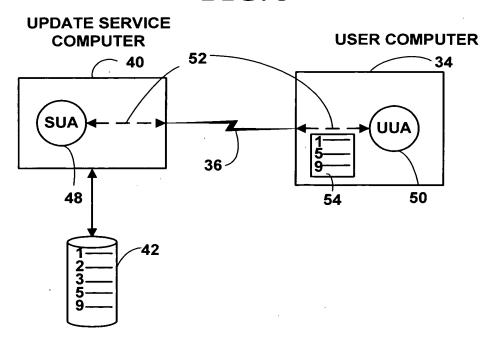
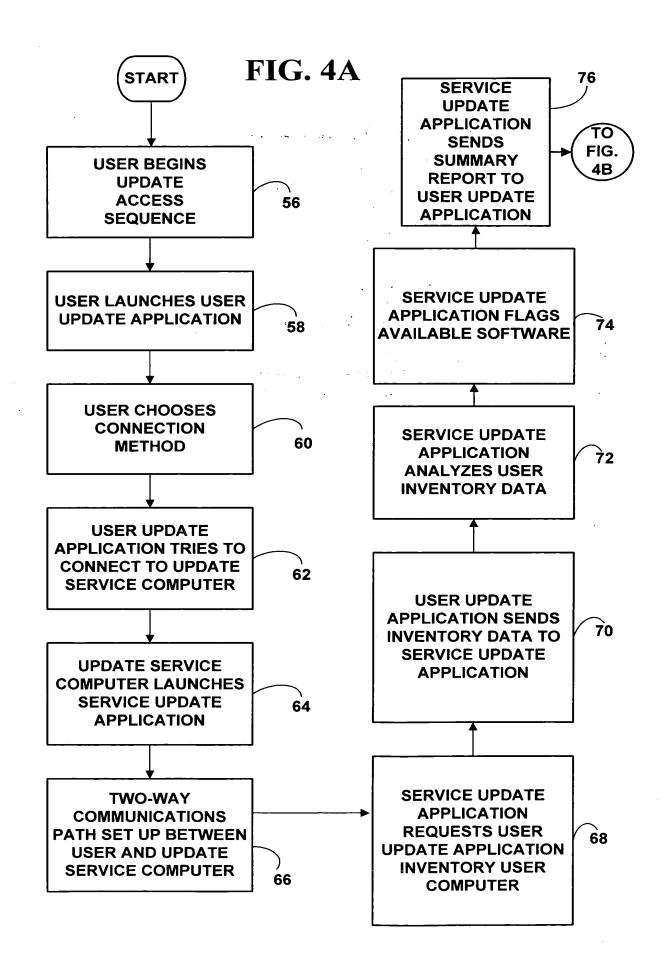


FIG. 3

USER COMPUTER N

UPDATE SERVICE COMPUTER N





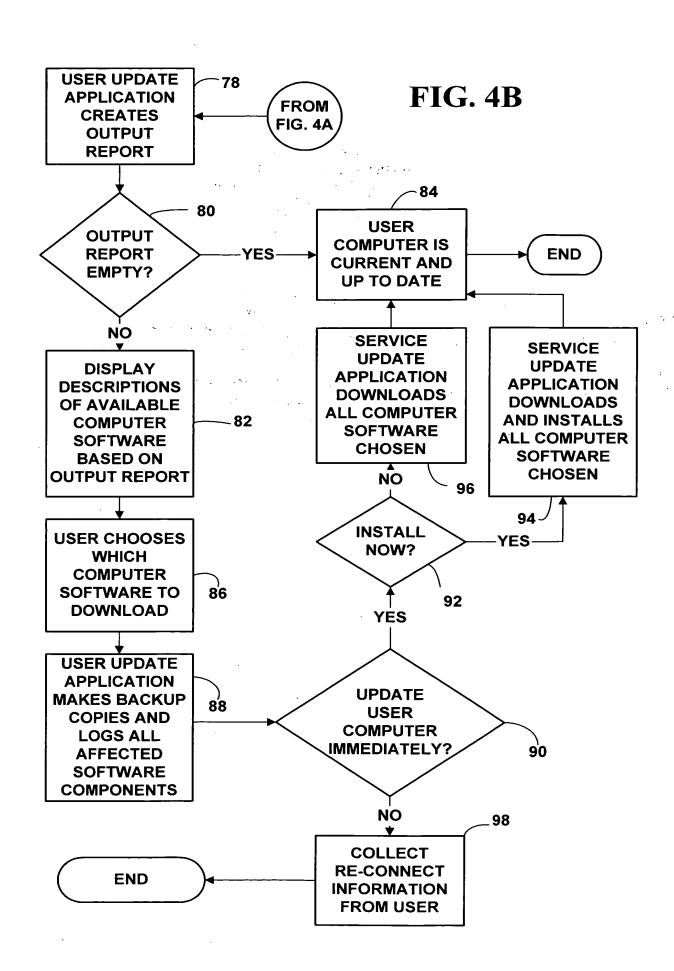
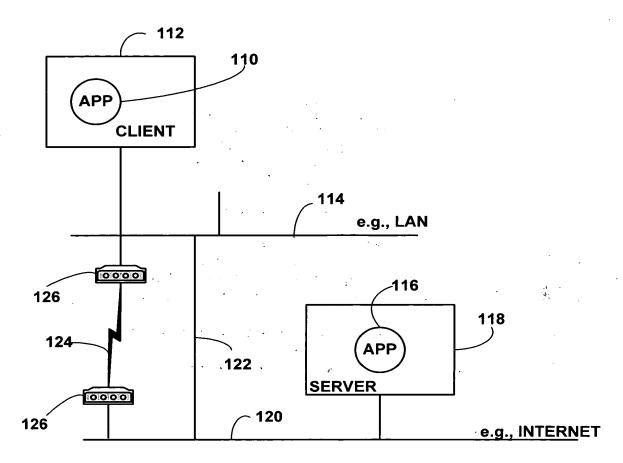


FIG. 5 **DELAYED TRANSFER START UPDATE SERVICE COMPUTER RE-CONNECTS TO** 100 **USER COMPUTER SERVICE UPDATE APPLICATION** REQUESTS **USER UPDATE APPLICATION** 102 **BE LAUNCHED ON USER COMPUTER USER UPDATE APPLICATION CREATES NEW DIRECTORY FOR** 104 **COMPUTER SOFTWARE COMPUTER SOFTWARE AND INSTALLATION APPLICATION DOWNLOADED** 106 TO THE USER **COMPUTER** ¥ **UPDATE SERVICE** COMPUTER **END DISCONNECTS FROM USER**

COMPUTER

108

FIG. 6



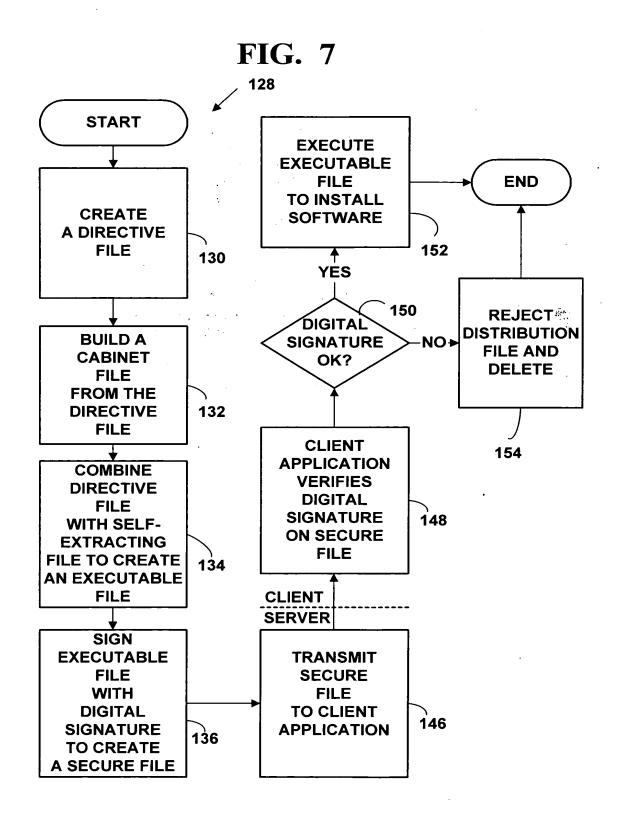


FIG. 8

